



# VISIT SUPPORT

## VOLUNTEER ROLE

### Goals of the role:

- Help the visit run smoothly
- Take pressure off the guide so they can deliver information fluidly
- Respond to incidents of any kind quickly and efficiently

### Impact of the role:

- Allows the visit guide to focus on delivering information and the wolves' behavior
- Provides support for guests to join or leave without disruption

### Responsibilities:

- Follow visit group to make sure all attendees stay together
- Unlock and hold sanctuary door for guests
- Communicate with staff on a handheld radio
- Make appropriate corrections to guest behavior
- Escort guests out and back into the sanctuary if needed



## Time requirement:

- Minimum 1 shift per month (~2 hours)
- Minimum 1 year commitment

## Qualifications:

- Comfortable with correcting guest behavior when appropriate
- Great communication skills
- Able to follow direction and adapt to changing conditions


## Location & work environment:

- Wolf Haven's primary sanctuary in Tenino, Washington
- Outside in various weather conditions
- Visits happen rain or shine but may be cancelled for severe weather, including heat or cold

## Benefits:

- Shadow visits for free
- Learn about wolves and wolfdogs
- Merchandise discount
- Training opportunities on various subjects
- Meet people with similar interests

## Contact us for more information:

360.264.4695 x222 

[volunteer@wolfhaven.org](mailto:volunteer@wolfhaven.org) 

***this role reports to the Volunteer Coordinator***

